Adult Social Care Scrutiny Commission Report

Voluntary & Community Sector Phase 1 & 2 Spending Review 4 - Update

> Lead Member: Cllr Sarah Russell Strategic Director: Steven Forbes Date: 17th December 2019

Useful information

- Ward(s) affected: All
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- Report version number: 1

1. Purpose

- 1.1. To provide the Adult Social Care Scrutiny Commission with an update on the review of Voluntary and Community Sector non statutory services funded by Adult Social Care in 2018.
- 1.2. The focus of the review was to determine if the services reduced or prevented the need for statutory support and to deliver savings of as part of the Council's Spending Review 4 Programme.
- 1.3. The Independent Living Supported Housing service was also reviewed at the same time and the outcome of the review is detailed at paragraph 2.4 and 4.3.

2. Summary

- 2.1 Adult Social Care (ASC) carried out a review of a range of non-statutory services commissioned from the Voluntary and Community Sector (VCS) during 2017/18. The review had two aims, the first was to determine if the service reduced or prevented the need for statutory support and to deliver savings of £790k for 2018/19 out of a total budget of £1.9m.
- 2.2 Some services were reviewed during 2017, which contributed to the overall savings target, but did not form part of the VCS phase 1 and 2 exercise and were reported to Scrutiny at the time.
- 2.3 Appendix A shows the services that were reviewed in 2018 and the level of savings they achieved or will deliver by 2020/21.
- 2.4 In addition, a separate budget reduction of £141k, from a total budget of £372k was also agreed for the Independent Living Support (ILS) Supported Housing. However, during the consultation process the existing providers (Norton Housing & Support and Creative Support) came forward with an alternative proposal, which would deliver the required savings and promote greater independence for the individual tenants receiving the service.
- 2.5 In both reviews, extensive consultation exercises were held with service users and stakeholders and service Equality Impact Assessments were completed on each proposal. This information has previously been presented to the Adult Social Care Scrutiny Commission.

2.6 The review also provided the opportunity to create a new Service User Participation service, as it was recognised that there was little direct engagement with service users. The new service has been developed to support individuals to attend the various partnership boards and to enable them to engage in the co-production of services. The new service commenced in July 2019.

3. Recommendations

3.1 The Adult Social Care Scrutiny Commission is recommended to note the report and to provide feedback/comment.

4. Report

- 4.1 Adult Social Care (ASC) reviewed a range of non-statutory services provided by the Voluntary and Community Sector (VCS) during 2017/18 to determine if they were providing an effective preventative function and to achieve budget savings of £790k for VCS services as part of the Spending Review 4 programme.
- 4.2 Appendix A provides an overview of the VCS services that were reviewed in 2018, the level of required budget reductions and the new contract/grant values for 2019 onwards. It should be noted that support has been given to individual organisations to help them secure alternative forms of funding or to develop a sustainable service delivery model. To date the council is not aware of any organisations that have closed as a result of the budget reductions.
- 4.3 In addition, the Independent Living Support (ILS) Supported Housing Service achieved savings of £151k, around £10k more than required, which was achieved through an agreed reduction in support hours for the existing providers (Norton Housing & Support and Creative Support). To support this reduction the Council undertook an assessment of the individuals' needs, which highlighted that in a number of cases the support hours could be reduced. During this process it was also acknowledged that greater support could be given to promote independence to improve the quality of life for individuals.

5. Financial, legal and other implications

5.1 Financial implications

There are no direct financial implications associated with this report.

5.2 Legal implications

There are no direct legal implications associated with this report.

5.3 Climate Change and Carbon Reduction implications

There are no direct climate change implications associated with this report.

5.4 Equalities Implications

There are no direct equality implications associated with this report.

6. Background information and other papers: None

7. Summary of appendices:

Appendix A: VCS Review 2018/19 overview

- 8. Is this a private report (If so, please indicated the reasons and state why it is not in the public interest to be dealt with publicly)? No
- 9. Is this a "key decision"? No

Appendix A - Overview of VCS review 2018

Service	Budget				
	2017-18	2018-19	2019-20	2020-21	Update
Information, Advice & Guidance (IAG)	£95,487	£95,487	£0	£0	ASC IAG services scoped into the corporate welfare advice review.
Disabled Persons' Support Service	£46,200	£46,200	£7,700	£0	Service ended – new Service User Participation service commissioned (see below)
Carers support	£252,563	£252,563	£178,565	£153,899	5 previous contracts ended. New Carers' Hub contract started June 2019.
Advocacy	£280,433	£241,320	£156,144	£156,144	New Care Act Advocacy-only (statutory) service commissioned jointly with Leicestershire County Council. Non-statutory advocacy de-commissioned. Statutory IMCA and IMHA advocacy funding and ICAS (statutory) service maintained and continue to be jointly commissioned with County.
Counselling	£25,857	£25,857	£25,857	£25,857	Service moved to Public Health (but continue to be funded by ASC). Due to be reviewed by Public Health in 2020.
Lunch clubs	£140,027	£130,987	£96,057	£61,127	Grant funding being phased down to end in Jan. 2022. Clubs are now seeking alternative funding, charging for meals, and looking at lower cost options.
Support for people who have had a stroke	£7,158	£5,369	£0	£0	Grant to Leicester Stroke Club ended. Club continues to operate.
Support for people with Asperger's syndrome	£10,000	£10,000	£10,000	£10,000	Service continues to be funded.
Support for people with visual or dual sensory impairment	£279,013	£279,013	£210,417	£187,551	Service re-commissioned. Savings made through a range of efficiency measures.
Support for people with acquired brain injury	£30,160	£30,160	£0	£0	Outreach service contract ended but service continues to operate. Provider is also currently part of the commissioned community opportunities services for people with stroke who are assessed as having an eligible need.
Service User Participation	£0	£0	£27,000	£36,000	New service commissioned from July 2019 to support participation of service users in reviewing and developing services.
Totals	£1,166,898	£1,116,956	£711,740	£630,578	